Client update | COVID-19 | Operational continuity

Kingdom of Bahrain | 22 March 2020

keypoint



Wajdi Al Jallad Managing Director wajdi.aljallad@keypoint.com +973 1720 6880



Guruparan Kumarasamy Executive Director guruparan.kumarasamy@keypoint.com +973 1720 6881



Pramod Malhotra Senior Director pramod.malhotra@keypoint.com +973 1720 6890



Mohammed Ashraf Senior Director mohammed.ashraf@keypoint.com +973 1720 6840



Nandakumar Narasimhan Senior Director nandakumar.narasimhan@keypoint.com +973 1720 6860

Mubeen Khadir Senior Director mubeen.khadir@keypoint.com +973 1720 6879 As COVID-19 continues to significantly impact the region's business ecosystem, our top priority is the safety and well-being of our people, families and communities – as well as our clients. We are constantly monitoring the situation and are following directives from local authorities, WHO recommendations and leading practice. We have measures in place to protect our people - and to ensure business continuity for our valued clients.

We continue to operate as normal.

We have implemented flexible work arrangements, both remote and onsite, to ensure that our levels of service, the responsiveness of our professionals and the quality of our work products don't change. We continue to respond as normal to questions, comments and instructions and will continue to work with you as normal. If any of our offices are disrupted in any way, our professionals have the technological and operational infrastructure required to work remotely and can securely access our firm's servers through encrypted connections that ensure the confidentiality, integrity and availability of emails and documents.

The region has weathered a number of storms since Keypoint was established almost 15 years ago. As you would expect, as the consultants of choice to many of the region's leading companies, we have leading edge disaster recovery and business continuity plans in place. With your support – and the excellence of our professionals – we are well-placed to meet this challenge head on and to emerge as an even better business.

We wish you, your colleagues and staff and your families good health. If you require any additional information, email info@ keypoint.com or visit our website.

Warm regards

Wajdi Al Jallad Managing Director | Keypoint group



Srikant Ranganathan Senior Director srikant.ranganathan@keypoint.com +973 1720 6827



Arpita Mhatre Director arpita.mhatre@keypoint.com +973 1720 6830



Rami Al Jallad Director rami.aljallad@keypoint.com +973 1720 6837



Dr Mukund Ballal Advisor mukund.ballal@keypoint.com +973 1720 6813



Tom Gilbert Head | Business Development tom.gilbert@keypoint.com +973 1720 6825

Main office: Office 241 | Building 113 Level 24 | NBB Tower PO Box 11718 Government Avenue Manama 316