

Learning management services

www.keypoint.com

Keypoint is one of the GCC's most comprehensive professional business services providers. We deliver statutory and corporate advice, accounting, investment administration, tax and VAT advisory, human capital management, IT consulting, management consulting, financial regulatory compliance advice and trust administration services to a wide range of businesses from corporations and large financial services and insurance institutions to family managed conglomerates and single owner companies.

# Learning management services

#### Introduction

Institutions have to operate in a changing environment. Requirements - and the people who deliver business - keep changing.

Organisations have to ensure that business requirements and leading practice are continuously communicated to stakeholders.

Learning and continuous education programmes are a cornerstone to achieve this goal.

As technology evolves and with the prevalence of the internet, social media and mobile technology, eLearning - learning using technology as a platform - has become an industry standard. eLearning reaches all stakeholders and provides a learning environment that is both consistent and personal. eLearning is increasingly interactive, enabling two-way communication between users and instructors.

Keypoint has designed an eLearning platform based on the latest technology that can be used to deliver industry-leading training to stakeholders across your organisation.

#### **Learning Point**

Keypoint's simple yet powerful e-learning platform delivers quality learning opportunities on the go. We offer both cloud-based (hosted at Keypoint's datacenter) and on-site arrangements.

We also provide on-site learning, customised with clients' branding including logos and corporate colours.

#### Courses

Learning Point can be used with a vast range of training courses. We have developed some leading practice courses that can be preconfigured on Learning Point including:

- Common reporting standards (CRS)
- Foreign Account Tax Compliance Act (FATCA)
- Anti-money laundering (AML) and know your customer (KYC)
- Business continuity management (aligned with ISO 22301)
- IT Security (aligned with ISO 27001)
- IT process management (based on ISO 20000)
- IT governance
- ACL training for internal auditors

We also work with our clients to customise courses to cover their unique requirements., before deploying them on the eLearning platform.



## Key features

Key differentiators for our ePlatform include:

- Industry-leading open source learning platform
- Fully customisable user interface
- Customisable course content
- Customisable settings including:
  - Number of attempts allowed
  - Allowed time to complete a module or course
  - Accessible times
- User reports providing a detailed trail of each user's learning

## Benefits of Learning Point

Key advantages of our eLearning solution include:

- High quality pre-configured training
- Customisable programmes
- Holistic learning management process (registration, training, evaluation and monitoring)
- Supports regulatory compliance training
- Multilingual including Arabic and French
- Cost effective with one-time licensing and pay per use options

# Credentials

Learning Point is used by:

- Keypoint for all learning and development needs
- A large international Islamic banking group based in Bahrain for FATCA training
- A large international bank based in Bahrain with operations in Europe, the Americas, the Middle East and North Africa for global FATCA training
- A large regional bank based in Bahrain for business continuity training

# Our people

Our team comprises experienced professionals who have worked with leading organisations across MENA region and who hold the most pertinent international qualifications. The team is supported by staff from all of Keypoint's service lines holding professional and academic qualifications.

Our team consists of resources holding qualifications like Chartered Accountancy, Certified Financial Analysts, B.Tech, CISA, CISSP, CISCO, PMP, ISO 22301/BS 25999 certified resources. The team is also supported by a network of partner companies with specialisation in Banking, Compliance, AML/KYC, Data, Business Intelligence, IT Security, IT operations, IT Network Management, ERP, Program Management and Disaster Recovery services.

#### Contact us

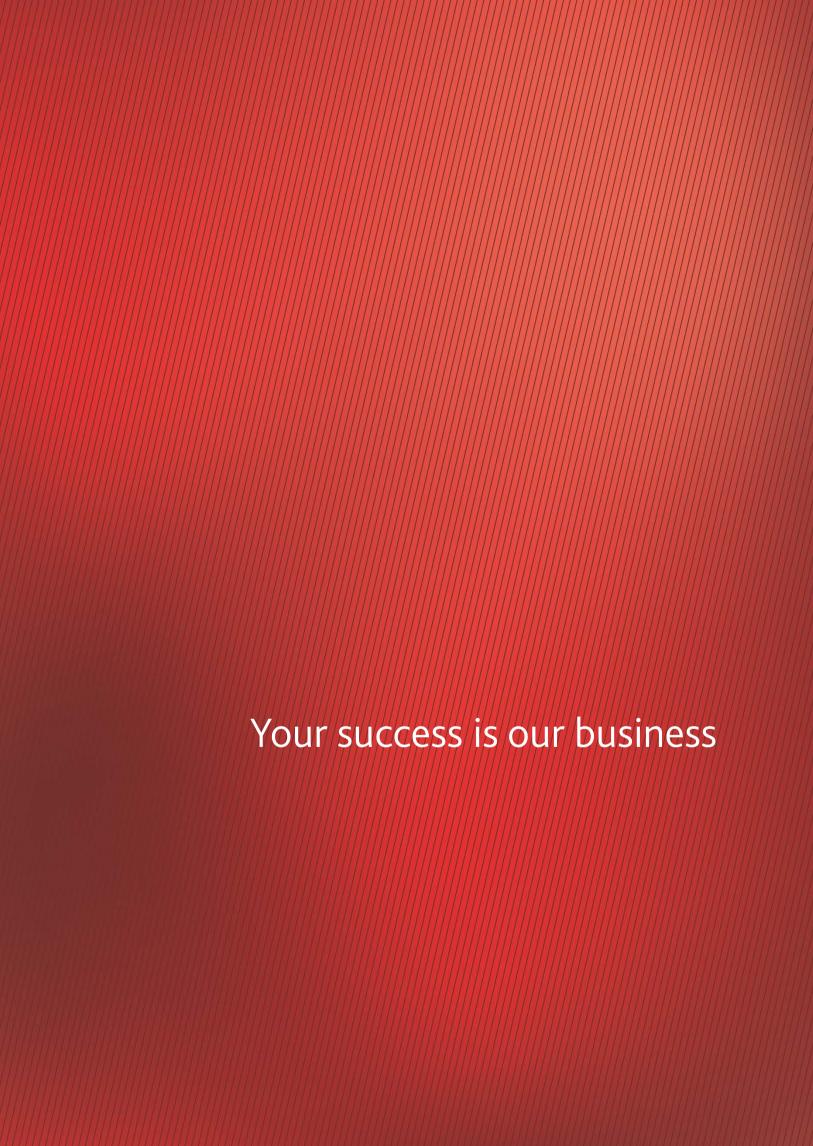
If you have any enquiries about our learning management services, please contact us and we will be pleased to answer any queries and discuss your business needs.



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